



Terms and Conditions for Psychological Services

Fees

Session with Clinical Psychologist (50 minutes): £100

Fees are reviewed on an annual basis at the beginning of April.

Payment of Fees

Payment should be made 48 hours before the arranged session by bank transfer or online at www.accesschildpsychology.co.uk otherwise the session may not be able to go ahead. Bank details are:

Access Psychology
HSBC Bank
Sort code: 40-43-17
Account number: 82350572

Cancellation policy

If you are unable to attend your appointment, please let me know as soon as possible. 48 hours notice is required for cancellation. If less notice is given the fee for the session will still need to be paid as I would be unable to offer the slot to another client.

I will endeavour to give you as much advance notice as possible in terms of holidays or of any need to cancel a future appointment.

Late to appointment

If you are late for the appointment the appointment will can go ahead but it is likely it will need to finish at the agreed time due to other appointments. In this case you will be charged for the entire appointment fee as stated above.

Location of appointments

Appointments are held via Zoom video conferencing or face to face at the office in the centre of Stourbridge.

For Zoom appointments a link will be sent via email a few days before you're the appointment.

For face to face appointments, a COVID risk management plan will be shared for your consideration and consent.

If you have any questions, with regards to my Terms and Conditions, please do not hesitate to contact me.

Consent to hold and process data

Access Psychology's Privacy Policy gives details about how personal and sensitive information will be protected and used. It is assumed that by contacting me and/or further engaging with the psychology service that you are consenting to the privacy policy.